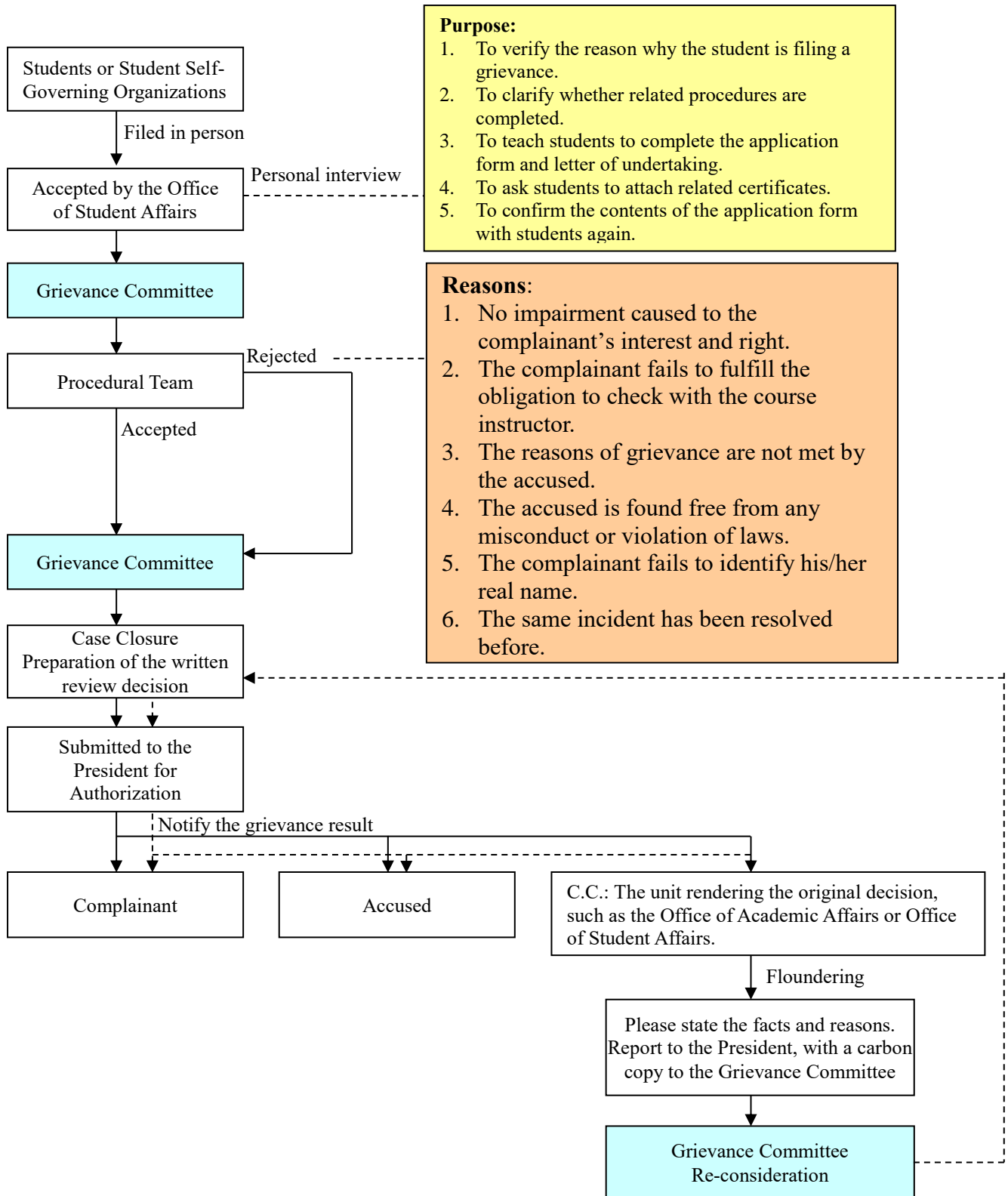


CYCU Student Grievance Procedures Flow Chart



Note: Where a student receives a decision for withdrawal of study or expulsion according to the relevant student ID rules or discipline rules, which affords to change his/her identity and impair his/her right to be educated, and still fails to be compensated properly after applying every grievance channel provided by CYCU, he/she may file an appeal, with the written review decision rendered by CYCU attached thereto, with the Ministry of Education within 30 days following the date of receipt of the same decision.